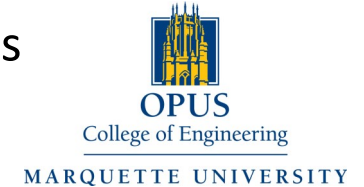




Fall 2017 Opus College of Engineering Laptop Options

Place orders **before** July 1, 2017 and allow 4-6 weeks for delivery. Orders placed after July 1st **may not** arrive before the semester starts.



Order online at www.pdspc.com/marquette

	Hybrid Mobile Workstation	Ultrabook Mobile Workstation	Standard Mobile Workstation
Mobile Workstation Model	Lenovo ThinkPad P40 Yoga	HP ZBook 15u G4	HP ZBook 15 G4
Processor Model	Intel Core i7-6600U	Intel Core i7-7500U	Intel Core i7-7700HQ
Processor Properties	Dual-core, 2.6GHz, 4 MB Cache	Dual-core, 2.7GHz, 4 MB Cache	Quad-core, 2.8GHz, 6 MB Cache
System RAM	8 GB DDR3L 1600MHz	8 GB DDR4 2133MHz	16 GB DDR4 2400MHz
Primary Storage Drive	256 GB Solid State SATA Drive	256 GB Z Turbo PCI-e Drive	256 GB Z Turbo PCI-e Drive
Display	14.1" Touch FHD (1920x1080)	15.6" Touch FHD (1920x1080)	15.6" FHD (1920x1080)
ISV-Certified Graphics	NVIDIA Quadro M500M w/ 2GB	AMD FirePro W4190M w/ 2GB	NVIDIA Quadro M1200M w/ 4GB
Battery (Est. Runtime)	3-cell, 53W-hour (7-9 hours)	3-cell, 51W-hour (6-8 hours)	9-cell, 90W-hour (6-8 hours)
Operating System	Windows 10 Pro 64-Bit	Windows 10 Pro 64-Bit	Windows 10 Pro 64-Bit
Internal Optical Drive	No	No	No
Physical Aspects	W 13.3" x D 9.3" x H 0.78" @ 3.9 lbs	W 15.09" x D 10.1" x H 0.78" @ 4.18 lbs	W 15.2" x D 10.4" x H 1.0" @ 5.7 lbs
Included Warranty	All Mobile Workstations include a 4-year Manufacturer Hardware Warranty administered by PDS (see reverse for details)		
PDS Price (less tax, S&H)	\$1,809.00	\$1,409.00	\$1,884.00

PDS Laptop Purchases:
Web: www.pdspc.com/marquette
Email: TeamGovEdu@pdspc.com
Phone: 800-966-6090

Each Mobile Workstation has additional upgrades and accessories available at time of purchase. Please see www.pdspc.com/marquette for details.

College of Engineering Technology Services:
Web: www.coetech.marquette.edu
Email: coetech@marquette.edu
Phone: 414-288-5140
In-Person: Engineering Hall, Room 254

Warranty & Support Summary



- PDS Client Care: 877.737.7211 (877.PDSPC11) or clientcare@pdsit.net
- Staffed 24 x 7 x 365. Requests received after normal business hours will be processed the next business day.
- When calling about an issue, the PDS tech will attempt to troubleshoot over the phone and order part if needed. PDS tech will go on-site to the Marquette campus once part is received, usually within 24 – 48 hours.
 - ◇ If issue is determined to be due to accidental damage, student will need to pay for the cost of repair **unless accidental damage warranty has been purchased.**
- If the Solid State/Hard Drive is damaged and replaced, **the student will be responsible for installing a new Operating System.**
 - ◇ The IT Services Wired Office can assist with operating system installations. They are located in Cudahy Hall, Room 238.

Calls from students when out of state

If a student has an issue that requires a part to be replaced while they are off campus, please use the following process:

- Call the HP or Lenovo support phone number
 - ◇ HP Contract Support: **1-844-732-9070**
 - ◇ Lenovo THINK Support: **1-800-426-7378**
- When you call, please have the following information readily available:
 - ◇ Contact name, callback number and shipping information
 - ◇ Device serial number
 - ◇ Brief description of the problem
- Support will go through basic troubleshooting, so have the device readily available.
- If the issue cannot be resolved over the phone, they may schedule an on-site repair. On-site service should be available within 1 – 2 business days depending on the device location, service volume and part availability.
- In some cases, HP or Lenovo may dispatch a shipping box to return the device for repair. Turn-around time for this service varies, but generally it is completed within a week.