



Fall 2018 Opus College of Engineering Laptop Options

Place orders **before** July 1, 2018 and allow 4-6 weeks for delivery. Orders placed after July 1st **may not** arrive before the semester starts.



Order online at pdspc.com/marquette

	Standard	Ultrabook	Convertible Ultrabook	Ultrabook Workstation
Mobile Workstation Model	HP ProBook 440 G5	HP EliteBook 840 G5	Lenovo ThinkPad x1 Yoga	HP ZBook 15u G5
Processor Model	Intel Core i5-8250U	Intel Core i5-8250U	Intel Core i5-8250U	Intel Core i5-8250U
Processor Properties	Quad-core, 1.6GHz	Quad-core, 1.6GHz	Quad-core, 1.6GHz	Quad-core, 1.6GHz
System RAM	8 GB DDR4 2400MHz	8 GB DDR4 2400MHz	8 GB DDR3L 2133MHz	16 GB DDR4 2400MHz
Primary Storage Drive	256 GB Solid State PCI-e Drive	256 GB Solid State PCI-e Drive	256 GB Solid State PCI-e Drive	256 GB Solid State PCI-e Drive
Wireless and Bluetooth	2x2 802.11ac and BT 4.2	2x2 802.11ac and BT 4.2	2x2 802.11ac and BT 4.1	2x2 802.11ac and BT 4.2
Display	14" Anti-Glare 1920x1080	14" Anti-Glare 1920x1080	14" Touch 1920x1080	15.6" Anti-Glare 1920x1080
Graphics	Intel HD Graphics 620	Intel HD Graphics 620	Intel HD Graphics 620	AMD Radeon Pro WX3100 2GB
Battery (Est. Runtime)	48W-hour (up to 12 hours)	50W-hour (up to 11 hours)	56W-hour (up to 12 hours)	56W-hour (up to 8 hours)
Operating System	Windows 10 Pro 64-Bit	Windows 10 Pro 64-Bit	Windows 10 Pro 64-Bit	Windows 10 Pro 64-Bit
Physical Aspects (W x D x H)	13.23" x 9.37" x 0.79" @ 3.6 lbs	12.84" x 9.22" x 0.7" @ 3.27 lbs	13.11" x 9.01" x 0.67" @ 3.9 lbs	14.6" x 9.91" x 0.72" @ 3.9 lbs
Included Warranty	All Laptops include a 4-year Manufacturer Hardware Warranty administered by PDS (see reverse for details)			
PDS Price (less tax, S&H)	\$971.00	\$1,075.00	\$1,565.00	\$1,584.00

PDS Laptop Purchases:
Web: pdspc.com/marquette
Email: TeamGovEdu@pdspc.com
Phone: 800-966-6090

Each Mobile Workstation has additional upgrades and accessories available at time of purchase.
 Please see pdspc.com/marquette for details.

College of Engineering Technology Services:
Web: coetech.marquette.edu
Email: coetech@marquette.edu
Phone: 414-288-5140
In-Person: Engineering Hall, Room 254

Warranty information located on reverse.

Document updated: February 21, 2018

Warranty & Support Summary



- PDS Client Care: 877.737.7211 (877.PDSPC11) or clientcare@pdsit.net
- Staffed 24 x 7 x 365. Requests received after normal business hours will be processed the next business day.
- When calling about an issue, the PDS tech will attempt to troubleshoot over the phone and order part if needed. PDS tech will go on-site to the Marquette campus once part is received, usually within 24 – 48 hours.
 - ◇ If issue is determined to be due to accidental damage, student will need to pay for the cost of repair **unless accidental damage warranty has been purchased.**
- If the Solid State Drive is damaged and replaced, **the student will be responsible for installing a new operating system.**
 - ◇ The IT Services Wired Office can assist with operating system installations; they are located in Cudahy Hall, Room 238.

Calls from students when out of state

If a student has an issue that requires a part to be replaced while they are off campus, please use the following process:

- Call the HP or Lenovo support phone number
 - ◇ HP Contract Support: **1-844-732-9070**
 - ◇ Lenovo THINK Support: **1-800-426-7378**
- When you call, please have the following information readily available:
 - ◇ Contact name, callback number, and shipping information
 - ◇ Device serial number
 - ◇ Brief description of the problem
- Support will go through basic troubleshooting, so have the device readily available.
- If the issue cannot be resolved over the phone, they may schedule an on-site repair. On-site service should be available within 1 – 2 business days depending on the device location, service volume, and part availability.
- In some cases, HP or Lenovo may dispatch a shipping box to return the device for repair. Turn-around time for this service varies, but generally it is completed within a week.